

Product warranty

The sauna stoves have a manufacturer's warranty of 24 months after the date of purchase, proven by a purchase slip.

The warranty covers defects due to manufacturing errors.

The warranty does not cover the following effects caused by the joint effect of temperature and steaming water:

- Metal deformations;
- Effects on surface covering;
- Effects on door glass.

Reclamations due to defects must be sent via e-mail to the address of **voldemar.nellis@cozyheat.ee** or as paper mail to the address of **Harku tee 7, Tabasalu, 76901 Harju maakond Estonia.**

The reclamation must be accompanied by photographs of the places where the defect is apparent, and by copies of the purchase documents of the sauna stove.